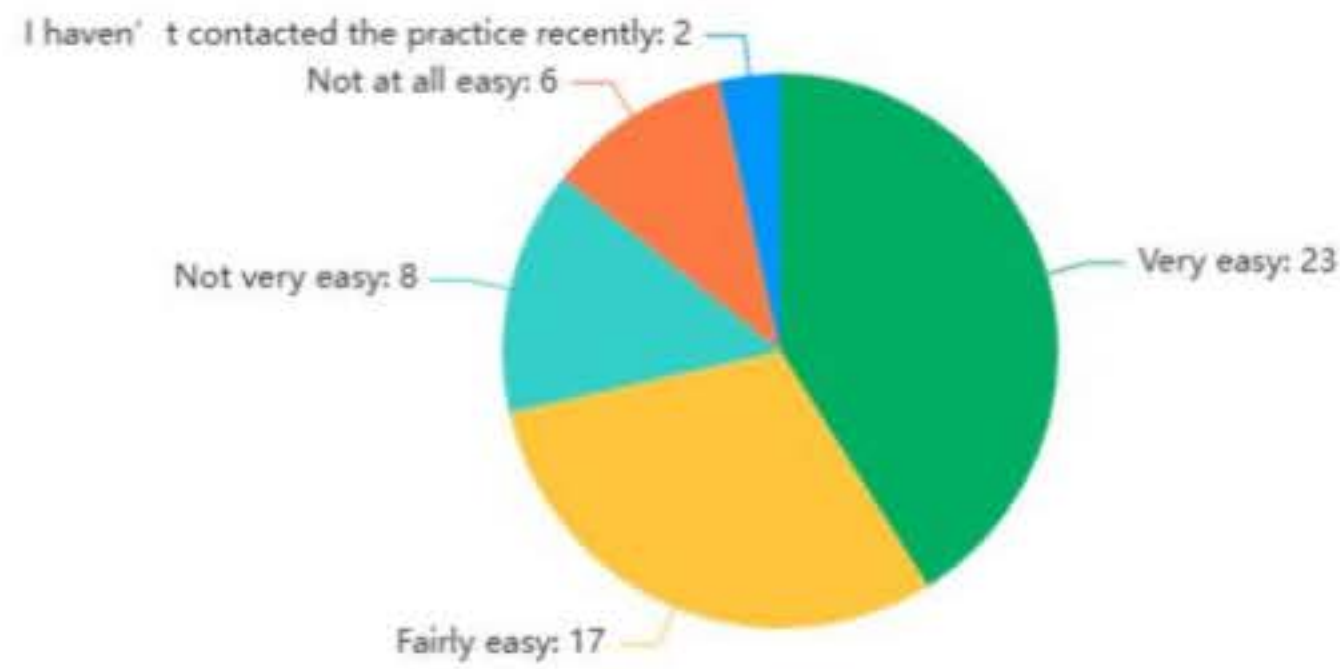


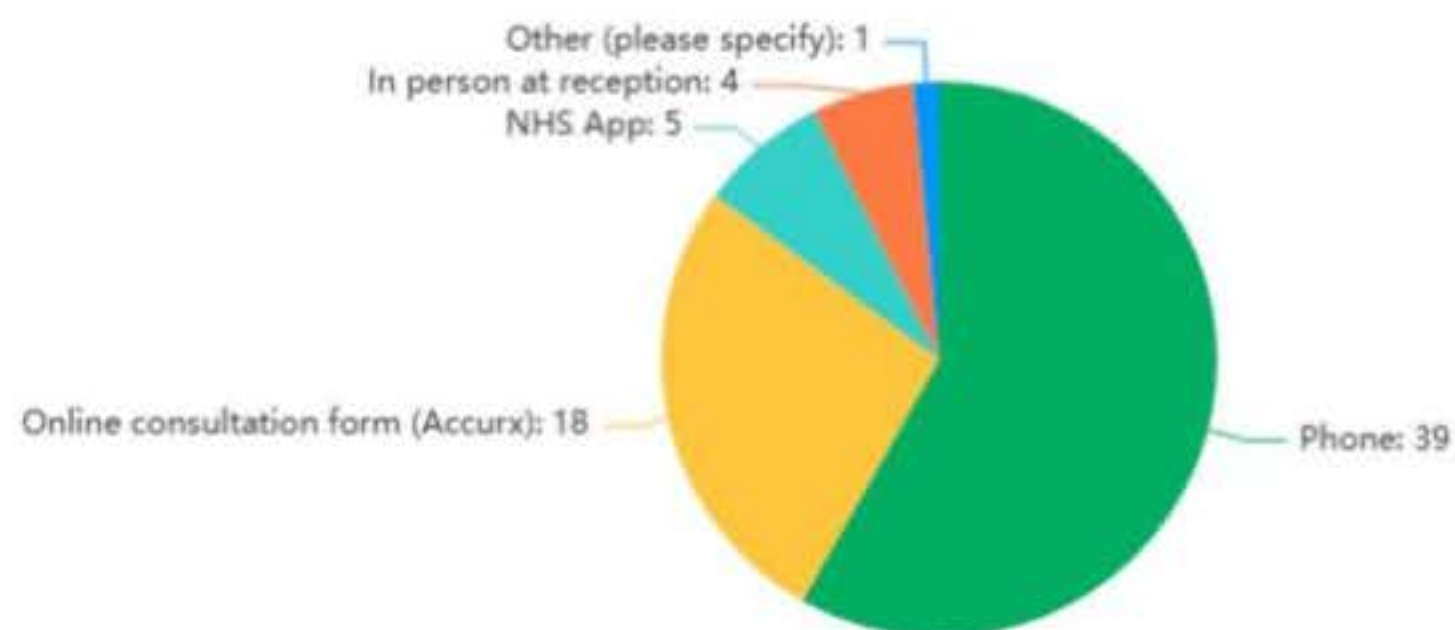
# Triage & Appointment System Patient Survey

## 1. How easy was it to contact the practice the last time you needed help? [Multiple Choice]



Answer Choices	Responses	Responses Percentage
Very easy	23	41.07%
Fairly easy	17	30.36%
Not very easy	8	14.29%
Not at all easy	6	10.71%
I haven't contacted the practice recently	2	3.57%
<b>Valid Count Per Participant</b>	<b>56</b>	

## 2. How did you contact the practice on this occasion? (tick all that apply) [Checkboxes]



Answer Choices	Responses	Responses Percentage
Phone	39	69.64%
Online consultation form (Accurx)	18	32.14%
NHS App	5	8.93%
In person at reception	4	7.14%